

Terms and Conditions

1. This prize draw is open to residents of the UK, except employees of Starbucks Coffee Company (UK) Limited (“Starbucks”) and their affiliated companies, agents or anyone connected with this competition.
2. Empathica Inc (“Sponsor”) shall administrate the prize draw on behalf of Starbucks and its registered address is at 2121 Argentia Road, Suite 200, Mississauga, Ontario, Canada, L5N 2X4.
3. The data provided will only be processed by Sponsor, Starbucks and their affiliated companies, agents and business partners for the purposes of this competition. It will not be provided to any other third party for any purpose. By submitting personal data, nominees consent to Sponsor and/or Starbucks storing data outside the EEA, where data protection laws may not provide the same level of protection.
4. Customers who receive a till receipt inviting them to complete the Starbucks customer survey will also be entered into a prize draw to win free coffee for a month. The prize shall take the form of a Starbucks Card loaded with £69.75, which is the equivalent to the recommended retail price of one tall latte per day for 31 days.
5. Winners will be chosen at random by Sponsor from all qualifying entries. A qualifying entry shall be those entrants who provide both their name and address and fully complete the survey only.
6. 15 winners shall be drawn each calendar month at random by Sponsor and shall receive a prize of free coffee for a month.
7. Entries to the prize draw are limited to two per customer per calendar month however total number of Starbucks customer surveys completed by customer per calendar month is not limited.
8. Starbucks reserves the right to request Sponsor to draw at random alternative additional winners should any of the winner’s be non-contactable and their prizes returned to Starbucks.
9. Within 14 days of the end of each calendar month Sponsor shall provide to Starbucks the contact details of the 15 winners and Starbucks shall send each of the 15 winners a prize of free coffee for a month.
10. The prizes are as stated and are non-negotiable, non-transferable and non-refundable. No cash alternative is available.
11. Starbucks reserves the right to award an alternative prize of equal or greater value should the original prize become unavailable for any reason.
12. The winner is responsible for ensuring they are able to accept the prize as set out and in accordance with these terms and conditions, in the event they are unable to do so then Starbucks and Sponsor reserve the right to select another winner.
13. Neither Sponsor nor Starbucks will accept any responsibility for any loss, damage or liability caused to the winner as a direct or indirect result of the prizes awarded through this competition.

14. If due to circumstances outside of Sponsor or Starbucks control it is necessary to suspend, amend or cancel the competition, Sponsor and Starbucks reserve the right to do so, and will inform participants by putting a notice on the Sponsor's website.
15. Neither Starbucks nor Sponsor will accept any responsibility for participants being unable to connect to the website or to participate in this competition, or if their entry is late or lost due to any problem, technical or otherwise, connected with their email or web connection. Proof of transmission is not proof of receipt.
16. Neither Sponsor nor Starbucks will accept any responsibility for any occurrences resulting from the participant's connection to the Internet via Sponsor's website. Neither Sponsor nor Starbucks will accept any responsibility for any damage (whether material or non-material) caused to participants, to their computer equipment or to data stored on them, or to their personal, professional or commercial activities.
17. The decision of Starbucks and the Sponsor in all matters is final and no correspondence will be entered into.
18. Entrants are deemed to have accepted these terms and conditions by participating in the competition.
19. This competition is governed by the laws of England and subject to the exclusive jurisdiction of the English Courts.
20. For a full list of winner names and counties of residence please send a SAE to Customer Care at Starbucks Coffee Company, Building 4 Chiswick Park, 566 Chiswick High Road, London, W4 5YE.
21. Promoter: Starbucks Coffee Company, Building 4 Chiswick Park, 566 Chiswick High Road, London, W4 5YE.